FREQUENTLY ASKED QUESTIONS

Q | What’s the difference between Promo 1 and Promo 2?
A | Promo 1 is available upon recommendation by your attending SJMC obstetrician. If any of the terms and conditions were not fulfilled under Promo 1, the Promo 1 Package automatically becomes null and void and will no longer apply. However, you will then enjoy up to 20% discount for hospital services (excluding professional fees) under Promo 2. Promo 1 and 2 cannot be combined.

Q | Can I choose my attending obstetrician?
A | For Promo 1, please refer to the list of participating SJMC obstetricians. Promo 2 applies subject to you delivering your baby at SJMC.

Q | Can expatriates and/or permanent residents enjoy the same pricing and benefits of Promo 1 and 2?
A | Yes they can, subject to agreement by the attending obstetrician.

Q | Is Promo 1 valid for a C-section delivery?
A | No, it is not valid for a C-section delivery. However, Promo 2 will apply for a C-section delivery.

Participating SJMC Obstetricians for Promo 1*

1. Dr Jeveeratnam Soosaimuthu
2. Dr Joyce Lee Chai Yuit
3. Dr Noor' Aini Kassim Ali
4. Dr Pauline Pue Leng Boi
5. Dr Siti Aishah Daud

*The list of participating obstetricians is correct at the time of printing but may be subject to change.

Call +603 5639 1212 to book an appointment.

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### Terms & Conditions

#### Basic Maternity Package @ RM5,500

**Includes:**
- 2 Days 1 Night stay in Single Room (subject to availability)
- Consultation charges for obstetrician and paediatrician for 2D/1N stay
- Normal delivery procedure, equipment / items used
- Newborn baby essentials including selected vaccinations and tests (Vit K injection, Hep B vaccination, BCG vaccination, Hearing test and IEM test)
- Lactation counselor service

**Excludes:**
- Assisted delivery: vacuum/forceps delivery
- Induction of labour
- Twins delivery
- Breech delivery
- Lower (uterine) Segment Caesarean Section (LSCS)
- Paediatrician on stand-by (after office hours)
- Epidural services
- Additional items, drugs, investigation procedures and consultations
- ICU/NICU admission
- High risk cases (Premature delivery, Pregnancy-induced hypertension, Gestational diabetic, etc.)
- Phototherapy
- Extended stay

**Other terms & conditions:**
- The package does not include charges for the use of PPE such as masks, face shields, isolation gowns, etc for patients pending COVID-19 test result.
- The O & G will assess and decide on the patient’s eligibility for this package.
- This package is applicable to Participating Consultants only.
- Any complication that may arise will be billed to the patient accordingly, which includes items utilized during the stay.
- All package exclusions are charged at retail price. Should your stay exceed the stipulated length of stay, all room rates and items/services charged on the exceeded day(s) will be charged at retail price.
- There will be no refund if:
  a) your stay was shorter than the packaged length of stay
  b) package items were not used during hospitalization,
  c) the aggregate of your items used is less than the Package Price.
- Once admitted, you will not be allowed to cancel the Package that you have signed up for.

#### Basic Maternity Epidural Package @ RM6,975

**Inclusions:**
- Same as Basic Maternity Package
- Epidural services including consultation and procedural fee of anaesthetist, drugs and items used.

**Exclusions:**
- Additional drugs used for epidural top-up (epidural top-ups)
- Surcharge will apply for Anaesthetist’s procedure fee for after-office hours.

**Disclaimer:**
Subang Jaya Medical Centre reserves the right to vary the terms and conditions stated above at any time.

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**Promo Type**

**Platinum**  
**Premium**  
**2D/1N Basic Package**
*NSVD Only*

<table>
<thead>
<tr>
<th>Promo Type</th>
<th>Platinum</th>
<th>Premium</th>
<th>2D/1N Basic Package*</th>
<th>Basic Plus</th>
</tr>
</thead>
<tbody>
<tr>
<td>Room Type</td>
<td>Suite</td>
<td>Single Executive</td>
<td>Single &amp; 2-Bed</td>
<td>Any room type (excluding Platinum &amp; Single Exec)</td>
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<tr>
<td>Room Charges</td>
<td>As charged</td>
<td>As charged</td>
<td>Included in the Package Price</td>
<td>As charged</td>
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<tr>
<td>20% Off Hospital Services</td>
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<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>Weekly Lucky Draw for FREE Newborn Photoshoot</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>Premium Goodies Bag</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
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<tr>
<td>Nursery Goodies Bag</td>
<td>–</td>
<td>–</td>
<td>✓</td>
<td>✓</td>
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<tr>
<td>Welcome Platter</td>
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<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>Congratulatory Dinner for 2</td>
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<td>–</td>
<td>–</td>
</tr>
<tr>
<td>Stocked Beverage Bar</td>
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<td>–</td>
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<td>–</td>
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<tr>
<td>Toiletries</td>
<td>✓</td>
<td>–</td>
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<td>–</td>
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<tr>
<td>Nursing Pillow</td>
<td>✓</td>
<td>–</td>
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<tr>
<td>Gift Set</td>
<td>✓</td>
<td>–</td>
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<td>–</td>
</tr>
<tr>
<td>Smoothies/Fruit Juices</td>
<td>✓</td>
<td>–</td>
<td>–</td>
<td>–</td>
</tr>
<tr>
<td>Doctors’ Fees</td>
<td>As charged</td>
<td>As charged</td>
<td>Included in the Package Price</td>
<td>As charged</td>
</tr>
</tbody>
</table>

**Total Package Price**
*The 2D/1N basic package can only be subscribed upon the recommendation of a SJ/MC obstetrician & gynaecologist.*

1For normal spontaneous vaginal delivery (NSVD)

2For normal spontaneous vaginal delivery (NSVD) with epidural

Contact us to make an appointment ☎️+603 5639 1212